



# “DÉMARCHES SIMPLIFIÉES”

STEP BY STEP USER GUIDE



1 **Creating an account**

2 **Account activation**

3 **Connection**

4 **Import Customs declaration**

5 **Export Customs declaration**

6 **Access and manage folders**

7 **Communication with customs authorities**

8 **Account unlocking**



# 1

# CREATING AN ACCOUNT

# CREATING AN ACCOUNT

## ACCESS TO “DÉMARCHES SIMPLIFIÉES”

The “Démarches Simplifiées” platform will allow you to manage your customs declarations for the traveler luggage flow.

In order to carry out your import and re-export declarations, under the customs duty-free and/or temporary admission procedure, please log into the following link:

**Import:** <https://www.demarches-simplifiees.fr/commencer/paris-2024-olympics-and-paralympics-games-import-en>

**Re-export:** <https://www.demarches-simplifiees.fr/commencer/paris-2024-olympics-and-paralympics-games-reexport-en>

Then create your account by entering an email address and password.

Your password must be at least 8 characters long.

# CREATING AN ACCOUNT



## Paris 2024 Olympics and Paralympics Games - Importation customs formalities

### Start the procedure

#### With FranceConnect

FranceConnect is a solution proposed by the government to secure and simplify the connection to web services.



[What is FranceConnect?](#)

OR

[Create an account demarches-simplifiees.fr](#)

[I already have an account](#)

What is the purpose of this procedure? ▼

Who is the procedure intended for? ▼

What are the required attachments? ▼

# CREATING AN ACCOUNT

**Create an account using an email**

Fields marked by an asterisk ( \* ) are mandatory.

Email \*

Expected format : john.doe@example.com

---

Password \*  Show

---

Your password must have :

- i* 8 characters minimum

**Create an account**



It is *very* important to remember your password, as it *will* not be communicated to *you* and any repeated error *will* cause your account to be blocked.

To unlock your account, please go to Section 8.



# ACCOUNT ACTIVATION

# ACCOUNT ACTIVATION

You must confirm the creation of your account. For this you will receive a validation email.

If you do not receive this email, you can request a new mailing.

An English version of those screens will be available.



## Confirm your email address



Before filling your file, we have to validate your email address  
martin.fourcade+2@beta.gouv.fr.

Open your mailbox and **click on the activation link** within the mail we just sent you.

If you have not received our email (have you checked your spam ?), we can resend it.

Email \*

Expected format : john.doe@example.com

your@email.address

Resend the confirmation email



# ACCOUNT ACTIVATION



The screenshot shows an email header with the French flag logo and the text "Liberté • Égalité • Fraternité RÉPUBLIQUE FRANÇAISE" and "demarches-simplifiees.fr". The main content is titled "Activate account" and includes a salutation "Dear Sir or Madam," followed by instructions to click on a confirmation link. The link is: [https://www.demarches-simplifiees.fr/users/confirmation?confirmation\\_token=N\\_Fr25mnMPrdcNsVf8dS&procedure\\_id=64705](https://www.demarches-simplifiees.fr/users/confirmation?confirmation_token=N_Fr25mnMPrdcNsVf8dS&procedure_id=64705). The email ends with "Best Regards, The team demarches-simplifiees.fr" and a footer for "beta.gouv.fr". A yellow arrow points from the text box on the right to the link in the email.

Click on the activation link.

Once your account is activated,  
return to the initial link:

[Import](#)  
[Re-export](#)



# CONNECTION



## Paris 2024 Olympics and Paralympics Games - Importation customs formalities

### Start the procedure

#### With FranceConnect

FranceConnect is a solution proposed by the government to secure and simplify the connection to web services.



[What is FranceConnect?](#)

OR

Create an account [demarches-simplifiees.fr](#)

I already have an account



What is the purpose of this procedure?

Who is the procedure intended for?

What are the required attachments ?

# CONNECTION

**Sign in with my account**

All fields are mandatory.

Email \*

Expected format : john.doe@example.com

Password \*  Show

[Forgot password?](#)

Remember me

**Sign in**



Enter your login and password, then sign into your account.



# IMPORT CUSTOMS DECLARATION



# CUSTOMS DECLARATION

Signed in successfully.



## Paris 2024 Olympics and Paralympics Games - Importation customs formalities

Start the procedure



What is the purpose of this procedure? ^

Accredited persons and accompanied luggages.

Declaration and authorisation of temporary admission and duty-free imports.

Communication of mandatory documents regarding the processing of specific goods (firearms, medicines, animals, etc).

Who is the procedure intended for? v

What are the required attachments ? v

# CUSTOMS DECLARATION

Indicate if this customs declaration is filed for yourself or if you are acting on behalf of someone else

  
RÉPUBLIQUE  
FRANÇAISE  
*Liberté  
Égalité  
Fraternité*

## Paris 2024 Olympics and Paralympics Games - Importation customs formalities


This file is:



<input checked="" type="radio"/> For yourself	
<input type="radio"/> For someone else : a family member, a relative, someone you represent	

  
RÉPUBLIQUE  
FRANÇAISE  
*Liberté  
Égalité  
Fraternité*

## Paris 2024 Olympics and Paralympics Games - Importation customs formalities

This file is:

<input type="radio"/> For yourself	
<input checked="" type="radio"/> For someone else : a family member, a relative, someone you represent	

 You are acting as a proxy for a principal, either professionally (such as accountant, lawyer) or personally (family). Make sure to respect the conditions of [Articles 1984 and following of the Civil Code](#). 

# CUSTOMS DECLARATION

Complete the form with the identity data (civility, first name and surname) of the person who will transport the goods when they are imported into French territory.

**Your identity**

Gender \*

Ms

Mr

First name \*

Last name \*

[Continue](#)

OR

**Your identity**

First name \*

Last name \*

**Identity of the beneficiary**

Gender \*

Ms

Mr

First name \*

Last name \*

Notify beneficiary : \*

By e-mail


No notification

[Continue](#)

# CUSTOMS DECLARATION

## FIRST PHASE: GENERAL INFORMATION

Paris 2024 ★  
Accreditation number ★  
Identification number issued by Paris 2024

Date of birth ★  
jj/mm/aaaa 

The accreditation number is a mandatory data for the final validation of the file by the customs authorities.



### Legal capacity

Legal capacity 1

I am a minor or a protected adult ★

Yes  No

Identity of the person legally responsible ★

ID document of the person legally responsible ★

National identity card (front side only), passport, residency permit or other proof of identity.

File size limit : 20 MB. Supported formats : jpeg, png

Aucun fichier choisi

French law restricts the validation of the form to adults or guardians of minors and protected adults.

So, if you represent a minor or a protected adult, please indicate your identity and add an ID document



# CUSTOMS DECLARATION

## FIRST PHASE: GENERAL INFORMATION

Place of arrival in France \*

▼

- Paris - Charles de Gaulle Airport
- Paris - Orly Airport
- Paris Nord - Train Station
- Paris Lyon - Train Station
- Marne-La-Vallée Chessy - Train Station
- Marseille Provence Airport
- Grand Port Maritime of Marseilles
- Swiss border
- Eurotunnel Calais
- Other



Choose your POE

Status \*

Fill in the reason of your participation in the OG-PG.

▼

- Dignitary and Olympic family
- Athlete
- Sports federation member
- Sports federation doctor
- Press team member
- International technical official
- Technician / Handler
- Other



Select your participating status



# CUSTOMS DECLARATION

## SECOND PHASE: ARRIVAL AND STAY INFORMATION

### 1. Importation procedure

Day and time of arrival \*

Expected format: dd/mm/yyyy hh:mm. Example: 15/10/2022 12:00

jj/mm/aaaa --:--



Departure country \*

Fill in the country from which you are arriving.

Flight number

If you arrive by plane, please provide the flight number.

Train number

If you arrive by train, please provide the train number.

Residential address in France \*

Fill in the address of the french lodging during the OG-PG

If it is one of the Olympic or Paralympic villages, specify only the name of the village.



# CUSTOMS DECLARATION

## THIRD PHASE: DECLARATION OF DEFINITIVE IMPORTS

### 2. Definitive importation of goods

#### Explanation

Goods from outside the EU can be imported with total exemption if they are to be consumed or remain into french territory, ie :

- exemption for pharmaceutical products used at international sporting events;
- exemption relating to certain international relations (cuts, medals, trophies, etc.) ;
- exemption relating to goods intended for the Olympic and Paralympic Games (goodies, uniforms, etc.)

#### Explanation 1

Do I carry goods destined to be permanently imported ? \*

Yes  No



Do I carry goods destined to be permanently imported ? \*

Yes  No

Types of duty relief \*

Tick the following boxes regarding the type of goods imported.

- Pharmaceutical products used for an international sporting event
- Rewards and medals
- Materials intended for the Olympic and Paralympic Games (goodies, uniforms, etc.)

Inventory of goods \*

Join the .pdf file regarding the inventory of imported goods in accordance with Annex 6.11 of the Customs and Freight Guide edited by the Paris 2024 Organising Committee for the Olympic and Paralympic Games.

File size limit : 200 MB.

Aucun fichier choisi

Part 2 consists of a conditional menu:

If you need to declare goods duty-free, then you select the type of franchise and attach an inventory.

In case of a negative answer, you can proceed to the next part.

# CUSTOMS DECLARATION

## FOURTH PHASE: DECLARATION OF TEMPORARY IMPORTS

Part 3 consists of a conditional menu:

If you need to declare goods for temporary admission, then complete the additional information and attach an inventory.

In case of a negative answer, you can proceed to the next part.

### 3. Temporary importation of goods

#### Explanation

The temporary admission procedure allows total or partial exoneration of customs duties and taxes for goods imported temporarily from outside the EU and which will be re-exported in the same state.

Do not declare good which will be consumed.

Explanation 1

Do I have goods destined to be reexported ? \*

Yes  No

# CUSTOMS DECLARATION

## FOURTH PHASE: DECLARATION OF TEMPORARY IMPORTS

Yes  No

### Reasons for temporary importation \*

Check the box corresponding to the type of material imported temporarily. If you are only importing sports equipment other than weapons and ammunition for the competitions, you do not have to complete the form.



### Estimated delay of stay \*

- 3 months
- 6 months
- 12 months
- 18 months
- 24 months

- Journalistic materials ;
- Medical materials ;
- Professional materials ;
- Sports equipment (weapons and ammunitions) ;
- Material for the organisation of the event
- Animals

### Principal place of use \*

Mention the principal place where the goods will be used.

### Inventory of goods \*

Join the file .pdf regarding the inventory of imported goods in accordance with Annex 6.11 of the Customs and Freight Guide edited by the Paris 2024 Organising Committee for the Olympic and Paralympic Games.

File size limit : 200 MB.

Aucun fichier choisi

# CUSTOMS DECLARATION

## FIFTH PHASE: DECLARATION OF IMPORTS OF SPECIFIC GOODS

Part 4 consists of a conditional menu for each theme:

If you have to declare specific goods, then complete the additional information and attach the mandatory document(s).

In case of a negative answer, you can proceed to the next part.

### Psychotropic or narcotic drugs and medicines

Only declare your Psychotropic or narcotic drugs and medicines if :

- You are an individual and are transporting psychotropic or narcotic drugs or substances for more than 3 months
- You are a doctor.

Psychotropic or narcotic drugs and medicines 1

I import psychotropic or narcotic drugs and medicines \*

Yes  No

### Medicinal products for veterinary use

You are an individual or a veterinarian and you import veterinary drugs.

Medicinal products for veterinary use 1

I import veterinary drugs \*

Yes  No

### Animals

Animals 1

I import an animal \*

I come in France with my cat, my dog, a guide dog or my ferret.

Please note: an original health certificate will be required for your pet upon arrival in France.

Yes  No

### Firearms and ammunition

Firearms and ammunition 1

I import firearms and ammunition \*

Yes  No



# CUSTOMS DECLARATION

## FIFTH PHASE: DECLARATION OF IMPORTS OF SPECIFIC GOODS

### Psychotropic or narcotic drugs and medicines

Only declare your Psychotropic or narcotic drugs and medicines if :

- You are an individual and are transporting psychotropic or narcotic drugs or substances for more than 3 months
- You are a doctor.

If you are a particular

#### Psychotropic or narcotic drugs and medicines 1

I import psychotropic or narcotic drugs and medicines \*

Yes  No

Status \*

I am an individual

I am a doctor

I come from Iceland, Liechtenstein, Norway or Switzerland and import narcotic and psychotropic drugs \*

Yes  No

Certificate given by the country of origin \*

If you are an individual coming from one of the country listed above, please attach the certificate given by the administration of the country of origin.

File size limit : 200 MB.

Aucun fichier choisi

### Medical prescription

If you are an individual, please bring a medical prescription in French or English, which must be presented to the customs service in case of control upon your arrival in France.

I come from Iceland, Liechtenstein, Norway or Switzerland and import narcotic and psychotropic drugs \*

Yes  No



# CUSTOMS DECLARATION

## FIFTH PHASE: DECLARATION OF IMPORTS OF SPECIFIC GOODS

### Psychotropic or narcotic drugs and medicines

Only declare your Psychotropic or narcotic drugs and medicines if :

- You are an individual and are transporting psychotropic or narcotic drugs or substances for more than 3 months
- You are a doctor.

Psychotropic or narcotic drugs and medicines 1

I import psychotropic or narcotic drugs and medicines \*

Yes  No

Status \*

I am an individual

I am a doctor

Inventory of imported medicines, psychotropic or narcotic drugs \*

If you are a doctor, please attach the inventory of imported medicines, psychotropic or narcotic drugs in french or english.

File size limit : 200 MB.

Aucun fichier choisi

If you are a doctor

# CUSTOMS DECLARATION

## FIFTH PHASE: DECLARATION OF IMPORTS OF SPECIFIC GOODS

### Medicinal products for veterinary use

You are an individual or a veterinarian and you import veterinary drugs.

Medicinal products for veterinary use 1

I import veterinary drugs \*

Yes  No

Status \*

I am an individual

I am a veterinarian

Prescription \*

If you are an individual, please attach a prescription of the imported veterinary drugs in French or English.

File size limit : 200 MB.

Aucun fichier choisi

### Medicinal products for veterinary use

You are an individual or a veterinarian and you import veterinary drugs.

Medicinal products for veterinary use 1

I import veterinary drugs \*

Yes  No

Status \*

I am an individual

I am a veterinarian

Inventory of the imported veterinary drugs \*

If you are a veterinarian, please attach an inventory of the imported veterinary drugs in French or English.

File size limit : 200 MB.

Aucun fichier choisi

# CUSTOMS DECLARATION

## FIFTH PHASE: DECLARATION OF IMPORTS OF SPECIFIC GOODS

### Firearms and ammunition

Firearms and ammunition 1

I import firearms and ammunition \*

Yes  No

I come from a listed country \*

Listed countries :

Yes

No

Authorisation of import \*

If you are coming from one of the listed country above, please attach your authorisation.

File size limit : 200 MB.

Aucun fichier choisi

### Animals

Animals 1

I import an animal \*

I come in France with my cat, my dog, a guide dog or my ferret.

Please note: an original health certificate will be required for your pet upon arrival in France.

Yes  No

I come from a listed country or not \*

No

Certificat of Rabies serum antibody titer tests \*

If you don't come from one of the listed country, please attach the certificat of rabies serum antibody titer tests.


File size limit : 200 MB.

Aucun fichier choisi

# CUSTOMS DECLARATION

## SIXTH STEP: VALIDATION OF THE FILE

Once your file has been completed, select the button 'Submit the file'.

Your draft is automatically saved. [More informations](#) 

Submit the file



### Thank you!

Your file on the procedure Paris 2024 Jeux Olympiques et Paralympiques - Formalités douanières has been sent.

You have now access to your online file.

You can edit it and talk with an instructor.

Access your file

Submit an other file



A message appears when your file is correctly sent to the customs authorities.


You will then receive various emails informing you of developments in your file:

- It has indeed been deposited;
- it has been taken by an officer;
- It has been accepted or refused.


# 5


## EXPORT CUSTOMS DECLARATION

# CUSTOMS DECLARATION

  
**RÉPUBLIQUE  
FRANÇAISE**  
*Liberté  
Égalité  
Fraternité*

## Paris 2024 Olympics and Paralympics Games - Reexportation customs formalities

[Start the procedure](#) 


What is the purpose of this procedure? 

Accredited persons and accompanied luggages.

Re-export of goods imported under temporary admission.

Communication of mandatory documents regarding firearms.

---

What are the required attachments ? 

---

# CUSTOMS DECLARATION

Indicate if this customs declaration is filed for yourself or if you are acting on behalf of someone else

  
RÉPUBLIQUE  
FRANÇAISE  
*Liberté  
Égalité  
Fraternité*

## Paris 2024 Olympics and Paralympics Games - Importation customs formalities

This file is:

<input checked="" type="radio"/> For yourself	
<input type="radio"/> For someone else : a family member, a relative, someone you represent	

  
RÉPUBLIQUE  
FRANÇAISE  
*Liberté  
Égalité  
Fraternité*

## Paris 2024 Olympics and Paralympics Games - Importation customs formalities

This file is:

<input type="radio"/> For yourself	
<input checked="" type="radio"/> For someone else : a family member, a relative, someone you represent	

 You are acting as a proxy for a principal, either professionally (such as accountant, lawyer) or personally (family). Make sure to respect the conditions of [Articles 1984 and following of the Civil Code](#). 



# CUSTOMS DECLARATION

Complete the form with the identity data (civility, first name and surname) of the person who will transport the goods when they are reexported.

**Your identity**

Gender \*

Ms

Mr

First name \*

Last name \*

[Continue](#)

OR

**Your identity**

First name \*

Last name \*

**Identity of the beneficiary**

Gender \*

Ms

Mr

First name \*

Last name \*

Notify beneficiary : \*

By e-mail


No notification

[Continue](#)

# CUSTOMS DECLARATION

## FIRST PHASE: GENERAL INFORMATION

Paris 2024 ★  
Accreditation number ★  
Identification number issued by Paris 2024

Date of birth ★  
jj/mm/aaaa 

The accreditation number is a mandatory data for the final validation of the file by the customs authorities.



### Legal capacity

Legal capacity 1  
I am a minor or a protected adult ★  
 Yes  No

Identity of the person legally responsible ★

ID document of the person legally responsible ★  
National identity card (front side only), passport, residency permit or other proof of identity.  
File size limit : 20 MB. Supported formats : jpeg, png

Aucun fichier choisi

French law restricts the validation of the form to adults or guardians of minors and protected adults.

So, if you represent a minor or a protected adult, please indicate your identity and add an ID document



# CUSTOMS DECLARATION

## FIRST PHASE: GENERAL INFORMATION

### Place of departure \*

Indicate the place of departure.

If you are departing via an EU Member State other than France, you do not need to complete this form. Please refer to the Customs and Freight Guide.

▼

- Paris - Charles de Gaulle Airport
- Paris - Orly Airport
- Gare du Nord - Train station
- Gare de Lyon - Train station
- Marne-la-Vallée Chessy - Train station
- Marseille Provence Airport
- Grand Port Maritime of Marseilles
- Eurotunnel Calais
- Swiss border
- Olympic village - OAP
- Other



Choose your POE

### Status \*

Fill in the reason of your participation in the OG-PG.

▼

- Dignitary and Olympic family
- Athlete
- Sports federation member
- Sports federation doctor
- Press team member
- International technical official
- Technician / Handler
- Other



Select your participating status

# CUSTOMS DECLARATION

## SECOND & THIRD PHASE: DECLARATION REEXPORT AND SPECIFIC GOODS

### 1. Reexportation

Import file number

Numéro de dossier

#### Temporary Admission discharge of goods

Temporary Admission discharge of goods 1

Day and time of departure \*

Expected format: mm/dd/yyyy hh:mm. Example: 10/15/2022 12:00

mm/dd/yyyy --:-- --



Destination \*

Enter country

Inform the country of destination



Temporary admission \*

Join the file .pdf regarding the inventory of reexported goods in accordance with Annex 6.11 of the guidance

File size limit : 200 MB.

Choose File No file chosen

### 2. Firearms and ammunition

#### Firearms and ammunition

Firearms and ammunition 1

I reexport a firearm \*

Yes  No

I am returning to a listed country \*

Yes

No

Authorization of export \*

If you are coming from one of the listed country above, please attach your authorization.

File size limit : 200 MB.

Choose File No file chosen



# ACCESS AND MANAGE FOLDERS

# ACCESS AND MANAGE FOLDERS



  
**RÉPUBLIQUE  
FRANÇAISE**  
*Liberté  
Égalité  
Fraternité*

Hello

Your file n° 16001173 **has been submitted**. If necessary, you can still make changes to it.

Have a nice day  
Customs and Excise Branch (DGDDI)

[Consult my file](#)

[I have a question](#)

—

Please do not reply to this email. To contact your administration, go directly through the [file's email system](#).



To access the files being processed, you can use the email received when submitting a file.

Or connect yourself directly to your account from:



[demarches-simplifiees.fr](https://demarches-simplifiees.fr)

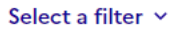

# ACCESS AND MANAGE FOLDERS

On your account all folders appear directly

My files


## My files

Search a file (File number, keywords)  Toutes les démarches 

**4** in progress  Select a filter 

**4** in 4 files

**Paris 2024 Olympics and Paralympics Games - Importation customs formalities** File n. 16 001 173

 **IN PROGRESS**

First submission on 2024-01-28

[Edit the file](#) [Other actions !\[\]\(fac943d56447ae39baf4c6cb02da634d\_img.jpg\)](#)

# ACCESS AND MANAGE FOLDERS

4 in 4 files

Paris 2024 Olympics and Paralympics Games - Importation customs formalities File n. 16 001 173

IN PROGRESS

🔗 First submission on 2024-01-28

[Edit the file](#) [Other actions ▾](#)

- 👤 Transfer the file
- 📁 Start another empty file
- 📄 Duplicate the file
- 🗑️ Delete the file

Several actions are possible:

- Amend the declaration when it is not under instructions by the customs services;
- Share the file;
- Start a new file;
- Duplicate the file;
- Delete the file.

Paris 2024 Olympics and Paralympics Games - Importation customs formalities IN PROGRESS

**File n. 16001173 - Submit on January 28 2024 16:50**

Expires on 28/01/2025 (12 months after this file was last modified)

[👤 Invite someone to edit this file ▾](#) [Edit file](#)

[Summary](#) [Request](#) [Mailbox](#)



# 7

## **COMMUNICATION WITH CUSTOMS AUTHORITIES**

# COMMUNICATION WITH CUSTOMS AUTHORITIES



  
**RÉPUBLIQUE FRANÇAISE**  
*Liberté  
Égalité  
Fraternité*

Hello

Your file n° 16001173 **has been submitted**. If necessary, you can still make changes to it.

Have a nice day  
Customs and Excise Branch (DGDDI)

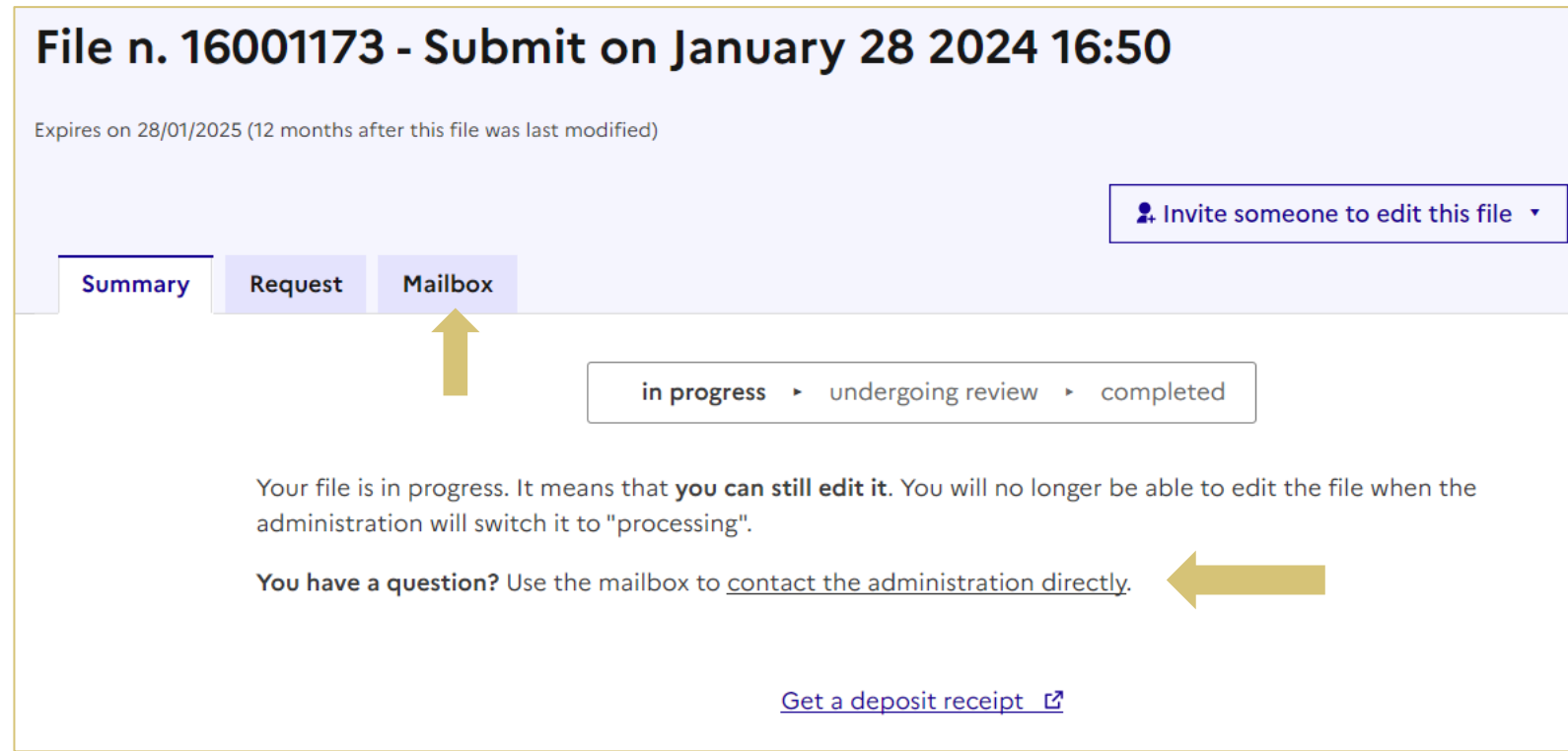
[Consult my file](#)

[I have a question](#)

—

Please do not reply to this email. To contact your administration, go directly through the [file's email system](#).

*Note: Yellow arrows point to the 'I have a question' button and the 'email system' link.*



**File n. 16001173 - Submit on January 28 2024 16:50**

Expires on 28/01/2025 (12 months after this file was last modified)

[Invite someone to edit this file](#)

[Summary](#) [Request](#) [Mailbox](#)

[in progress](#) ▶ [undergoing review](#) ▶ [completed](#)

Your file is in progress. It means that **you can still edit it**. You will no longer be able to edit the file when the administration will switch it to "processing".

**You have a question?** Use the mailbox to contact the administration directly.

[Get a deposit receipt](#)

*Note: Yellow arrows point to the 'Mailbox' tab, the 'in progress' status, and the 'contact the administration directly' text.*

To access the mailbox, you can use the email received when creating the folder.  
Or connect yourself directly to your account from [demarches-simplifiees.fr](https://demarches-simplifiees.fr) and select mailbox.

# COMMUNICATION WITH CUSTOMS AUTHORITIES

Summary Request Mailbox

The mailbox allows you to contact the instructor in charge of your file.

**Automatic email** January 28th at 16:50

[Votre dossier n° 16001173 a bien été déposé (Paris 2024 Olympics and Paralympics Games - Importat...)]

Bonjour,

Votre dossier n° 16001173 **a bien été déposé**. Si besoin est, vous pouvez encore y apporter des modifications.

Bonne journée,  
Direction générale des douanes et des droits indirects (DGDDI)

[↩ Reply](#)

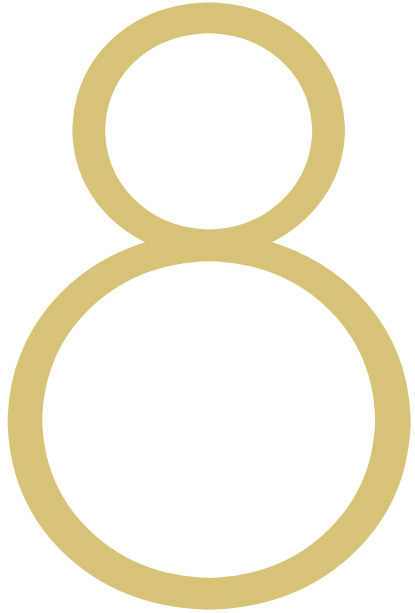
Fields marked by an asterisk (\*) are mandatory.

Votre message \*

*Write your message to the administration here*

File size limit : 20 MB.

Aucun fichier choisi



# ACCOUNT UNLOCKING

# ACCOUNT UNLOCKING

If you are faced with multiple attempts to log in with an incorrect password, your account will be blocked as a security measure.

You will receive an email about it, which will invite you to click on a link to unlock it.

You will be able to unlock your account by logging in again with your email address and password.



## Reactivate your account

Hello

Someone has tried to log in to your [aumartins@paris2024.org](mailto:aumartins@paris2024.org) account on demarches-simplifiees.fr a large number of times without success. As a precautionary measure, we have temporarily disabled access to your account.

To restore access to your account, please click on the link below.

[Unlock My Account](#)

Kind regards

The demarches-simplifiees.fr Team

# ACCOUNT UNLOCKING

If you no longer remember your password you can click on “forgot password” and enter your login email address.

## Forgot your password?

Send me reset password instructions

Email

[Request new password](#)

## Sign in with my account

All fields are mandatory.

Email \*

Expected format : john.doe@example.com

Password \*  Show

[Forgot password?](#)

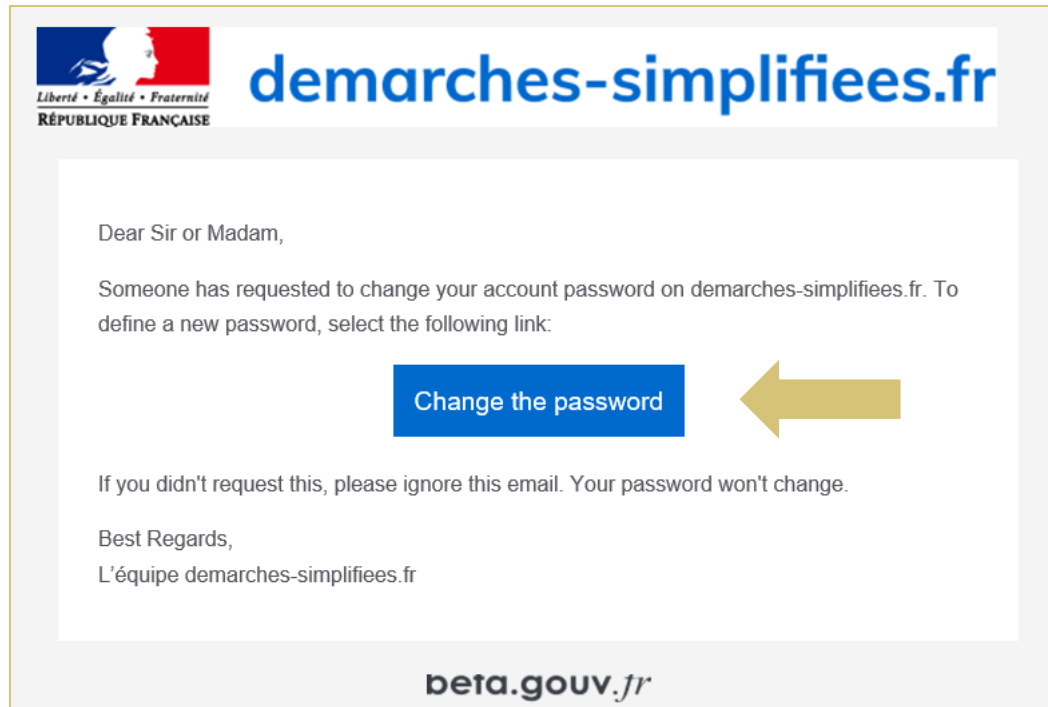
Remember me

[Sign in](#)

# ACCOUNT UNLOCKING

You will receive an email inviting you to reset your password.

An English version of the last screen will be available.



The screenshot shows an email header with the French Republic logo and the text "Liberté • Égalité • Fraternité RÉPUBLIQUE FRANÇAISE" and "demarches-simplifiees.fr". The body of the email contains the following text:

Dear Sir or Madam,

Someone has requested to change your account password on demarches-simplifiees.fr. To define a new password, select the following link:

[Change the password](#)

If you didn't request this, please ignore this email. Your password won't change.

Best Regards,  
L'équipe demarches-simplifiees.fr

beta.gouv.fr



**Got it!**  
**Now open your mailbox.**

We have sent you an email to the address **aumartins@paris2024.org**.

Click on the link in the email to change your password.

**Please note** that this message can take up to 15 minutes to arrive.



## Change password

Password \*

Show

Your password must have :

**i** 8 characters minimum

Password confirmation \*

Show

**Change password**